



June 3, 2016

Ms. Elizabeth A. Rolando  
Chief Clerk  
Illinois Commerce Commission  
527 East Capitol Avenue  
Springfield, IL 62701

Dear Ms. Rolando:

This letter is being sent pursuant to 83 Ill. Adm. Code Part 730.711 and 737.520 to inform the Illinois Commerce Commission of Frontier North Inc.'s and Shawnee Telephone Company's joint proposal to make a change in the common exchange area boundary of Frontier North Inc.'s (Frontier) Vienna exchange and Shawnee Telephone Company's (Shawnee) Simpson exchange, as depicted in the attached copies of both the Vienna and Simpson exchange area boundary maps. Both maps have been revised to show the new placement of the boundary, and the area being transferred to the Simpson exchange has been indicated by cross-hatched markings on both maps. Also attached, pursuant to IL730.711(a) and 737.520 are Verified Statements on behalf of both Frontier North and Shawnee Telephone Company attesting to each company's agreement to this proposal.

The lead customer requesting this boundary change is Jeanne Williams. Ms. Williams filed a complaint with the FCC seeking internet service from either Frontier Communications or Shawnee Telephone Company. In researching the complainant's request, we learned that Ms. Williams' property is located within Frontier's Vienna exchange, however, Shawnee Telephone Company has a pedestal and fiber in her front yard. Frontier had no immediate plans to place fiber to this customer's premise, so a business decision was made to seek a boundary change that would allow Shawnee to serve them.

In order to change the boundary in a way that would allow Shawnee to provide internet service to Ms. Williams, we learned that there were 16 residences that would also be impacted by the boundary change, however, they, too, would gain access to high speed internet service through Shawnee if the boundary were to be changed. And while there are 16 residences within the referenced area, only one is a customer of Frontier services. This customer's name and address is shown below:

David Rockwell  
3815 US Highway 45  
Vienna, Illinois 62995

Frontier would be unable to provide either of these customers with broadband service as their properties are located too far from the Vienna central office to sustain a broadband signal. Shawnee has stated they are willing to serve these customers and can provide both landline and broadband to them.

In compliance with 83 Ill. Adm. Code Part 730.711 and 737.520, both Ms. Williams and Mr. Rockwell have been mailed letters, a copy of which is attached, which explains this boundary change proposal, the impact that it will have on telephone numbers, the local calling area, and an example of the lowest RI and BI rates available through both exchanges.

It is jointly the intent of Frontier and Shawnee to implement this change in 60 days, unless advised by the Commission that it intends to initiate an investigation of the proposed exchange area boundary. Meanwhile, any questions regarding this matter may be directed to me at 309-454-7803 or to Randy Williams at 618-276-3314.

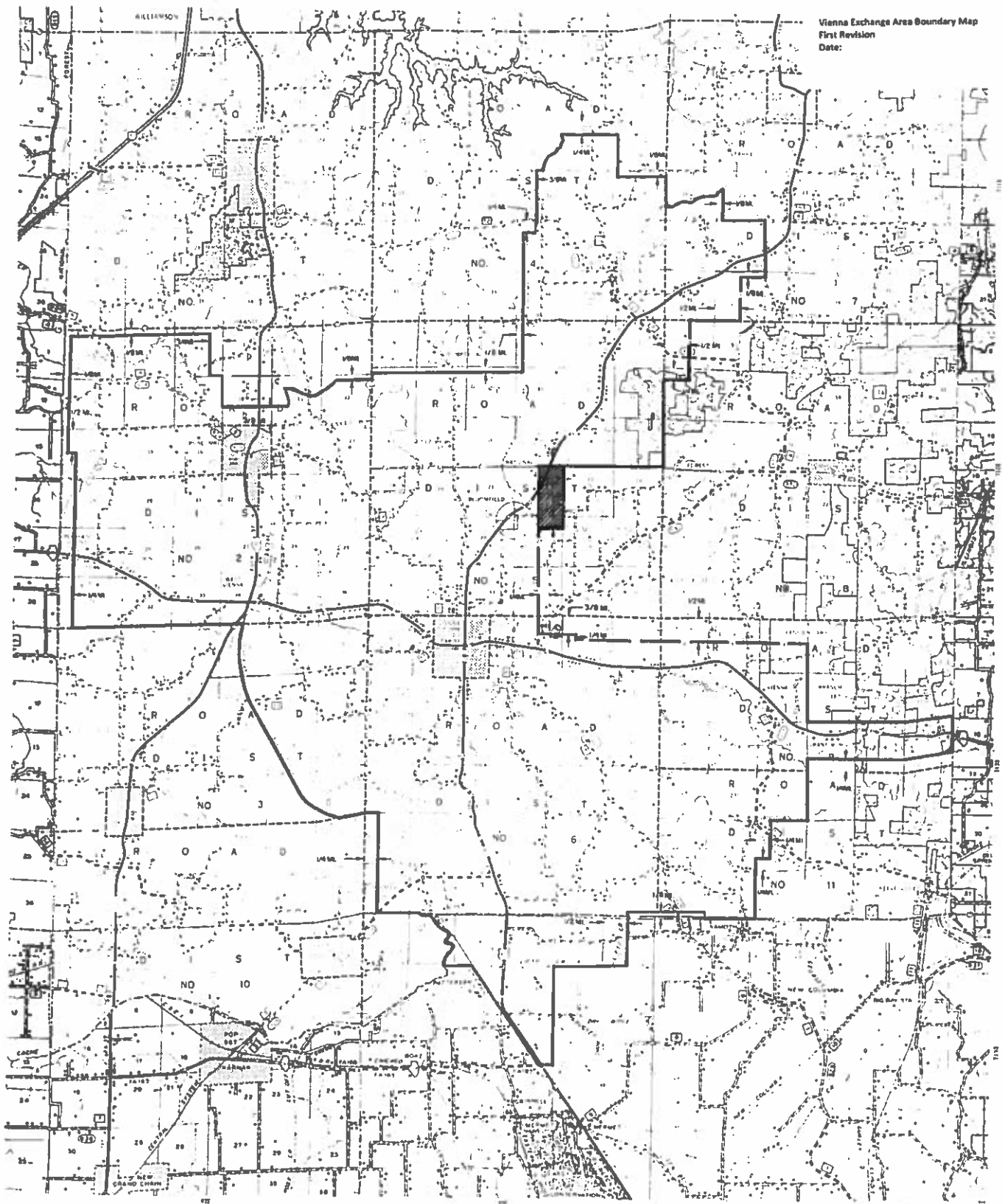
Sincerely,

A handwritten signature in black ink, appearing to read "Karen Boswell". The signature is fluid and cursive, with a large initial "K".

Karen Boswell  
Manager, Government and External Affairs  
104 W. Mulberry Street  
Normal, IL 61761  
(309) 454-7803  
(309) 212-5632  
Karen.boswell@ftr.com

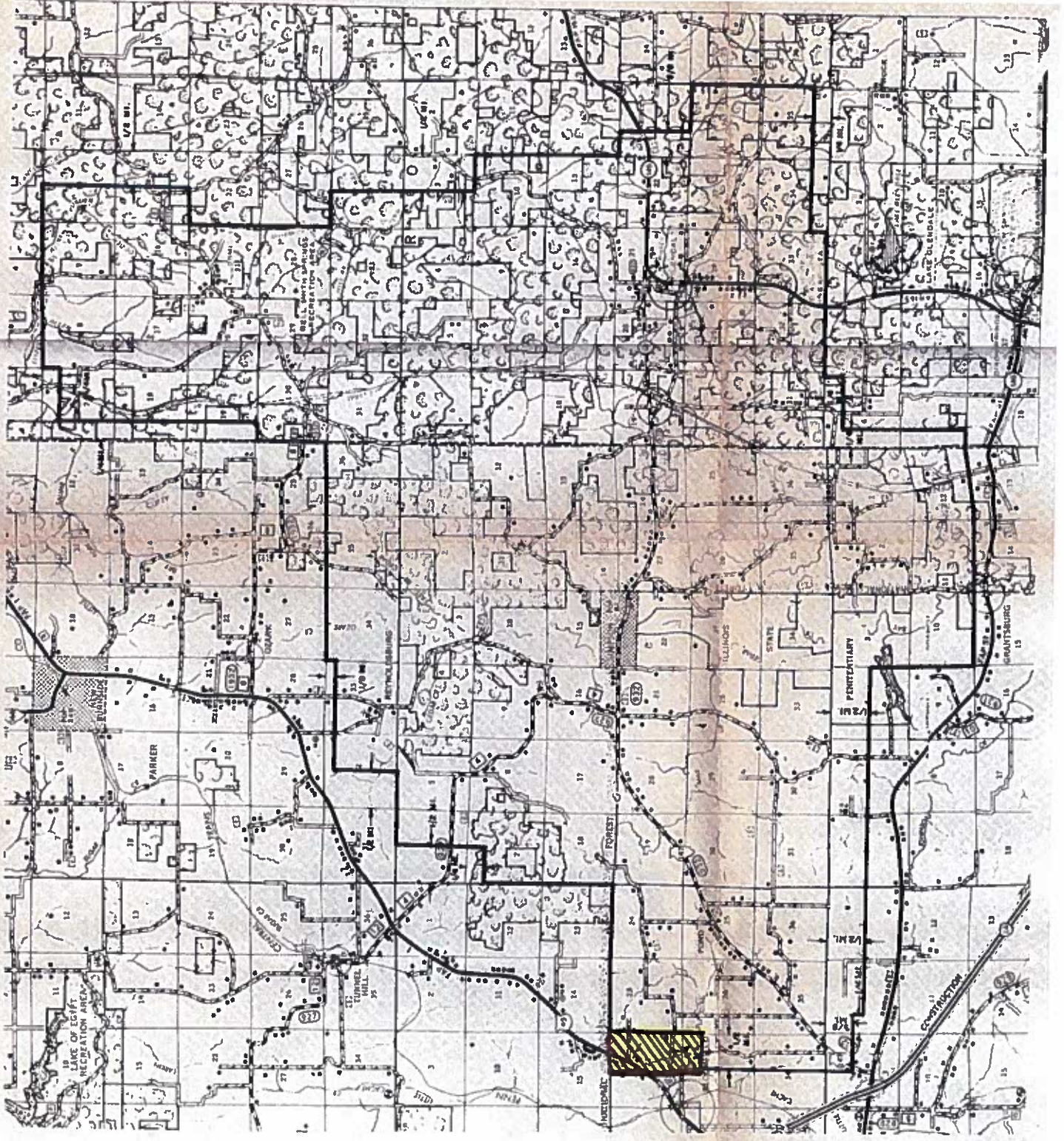
**Attachments**

C: Mr. Bud Green (by email)  
Mr. Russ Murray( by email)



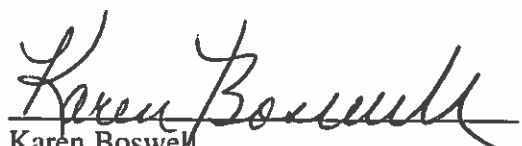
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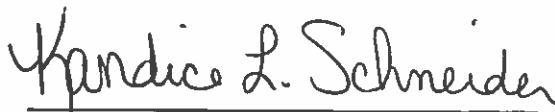
## VERIFICATION

I, Karen Boswell, do on oath depose and state that I am the Manager, Government and External Affairs for Frontier North Inc., that I have read the foregoing letter to the Illinois Commerce Commission and its attachments including a customer notice letter and revised Exchange Area Boundary maps, and that I know the contents thereof, and that the same is true and correct to the best of my knowledge, information, and belief.

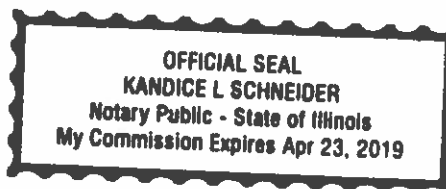


Karen Boswell  
Frontier North Inc.  
Manager, Government and External Affairs  
109 E. Market Street  
Bloomington, IL 61701  
(309) 454-7803  
[Karen.boswell@ftr.com](mailto:Karen.boswell@ftr.com)

SIGNED AND SWORN TO BEFORE ME THIS 3rd DAY OF JUNE, 2016.

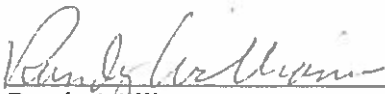


NOTARY PUBLIC



## VERIFICATION

I, Randy Williams, do on oath depose and state that I am the Chief Technical Officer at Shawnee Telephone Company, that I have read the foregoing letter to the Illinois Commerce Commission and its attachments including a customer notice letter and revised Exchange Area Boundary maps, and that I know the contents thereof, and that the same is true and correct to the best of my knowledge, information, and belief.



Randy Williams  
Chief Technical Officer  
Shawnee Telephone Company  
120 W. Lane Street  
Equality, IL 62934  
[rwilliams@shawneelink.net](mailto:rwilliams@shawneelink.net)

SIGNED AND SWORN TO BEFORE ME THIS 8 DAY OF APRIL, 2016.



NOTARY PUBLIC







June 3, 2016

Mr. David Rockwell  
3815 US Highway 45  
Vienna, IL 62995

Dear Mr. Rockwell:

This letter is being sent to advise you that Frontier Communications and Shawnee Telephone Company have jointly informed the Illinois Commerce Commission of their intent to change the joint exchange area boundary of the Vienna exchange of Frontier North Inc., and the Simpson exchange of Shawnee Telephone Company for the purpose of transferring certain property from the Vienna exchange into the Simpson exchange. Your property could be affected by this proposal in the following ways:

#### **Telephone Numbers**

Any basic telecommunications services (landline) currently offered by Frontier out of the Vienna exchange would be provided out of Shawnee Telephone Company's Simpson exchange going forward. This also means that any telephone numbers would be assigned a Simpson exchange prefix. Vienna service would no longer be available in the area being transferred to Shawnee.

#### **Local Calling Areas**

The local calling area for landline customers being served out of the Vienna exchange includes Cypress, Eddyville, Goreville, Karnak, Renshaw, Simpson, Stonefort, Creal Springs, Dongola, and Joppa as part of the EAS areas as well as Vienna as the home exchange. Customers served out of Simpson exchange can call Equality, Leamington, Cave in Rock, Elizabethtown, Rosiclare, Hicks, Eddyville, Renshaw, and Vienna as well as Simpson as the home exchange.

#### **Rates**

The basic rates for a single residential and/or business access line for service being provided out of Vienna compared to Simpson are shown below:

	<b>Vienna</b>	<b>Simpson</b>
Residence Line	\$18.99*	\$ 28.49***
Business Line	\$18.99**	\$ 28.49***

\*Usage Rates--Residential

Each Call Completed in Home Exchange	0	0
Minutes of Use in Home Exchange	0	0

Each Call Completed in EAS Area	\$ .0100	0
Minutes of Use in EAS Exchanges	\$ .0180	0

\*\*Usage Rates-Business

Each Call Completed in Home	0	0
Minutes of Use in Home Exchange	\$ .0093	0

Each Call Completed in EAS Area	\$ .0145	0
Minutes of Use in EAS Exchanges	\$ .0180	0

Usage rates are discounted by 50% from 9:00pm to 8:00am Monday through Friday, all day Saturday and Sunday and certain holidays.

\*\*\* No per call usage charges

There are also various packages that are available through either exchange that may provide savings depending on your calling needs. Internet services are also available through Shawnee. Prices for other services are available upon request.

Should you have any questions regarding this proposed change or in the way Frontier or Shawnee would provide service to your location, please feel free to call me at (309) 454-7803 or Randy Williams at Shawnee Telephone Company, telephone number 618-276-4211. Should you wish to express support for or opposition to this proposal, you can call the Chief Telephone Engineer of the Illinois Commerce Commission at (217) 524-5072.

Sincerely,

Karen Boswell  
Manager, Government and External Affairs  
109 E. Market Street  
Bloomington, IL 61701  
309-454-7803  
[Karen.boswell@ftr.com](mailto:Karen.boswell@ftr.com)

CC: Mr. Bud Green (by email)  
Mr. Russ Murray (by email)





June 3, 2016

Ms. Jeanne Williams  
390 Dixon Lane  
Vienna, IL 62995

Dear Ms. Williams:

This letter is in response to your request for telephone and/or internet service from Shawnee Telephone Company. Since the location of your property at 390 Dixon Lane, in Vienna, is presently within the landline service area of Frontier North Inc., to obtain service from Shawnee Telephone Company will require a change in the exchange area boundary line between the two companies. Frontier has agreed to this change in the joint boundary, and this letter is being sent, as required by 83 Ill. Adm. Code Parts 730.711 and 737.520, to advise you that Frontier North and Shawnee Telephone Company have jointly informed the Illinois Commerce Commission of their mutual intent to change the joint exchange area boundary of the Vienna exchange of Frontier and the Simpson exchange of Shawnee Telephone Company, for the purpose of transferring your property from the Vienna exchange into the Simpson exchange of Shawnee. Your property would be affected by this proposal in the following ways:

#### **Telephone Numbers**

Any basic telecommunications services currently offered by Frontier out of the Vienna exchange would be provided out of Shawnee Telephone Company's Simpson exchange going forward. This also means that any telephone numbers would be assigned a Simpson exchange prefix. Vienna service would no longer be available in the area being transferred to Shawnee.

#### **Local Calling Areas**

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Residence Line	\$18.99*	\$ 28.49
Business Line	\$18.99**	\$ 28.49
<b>*Usage Rates--Residential</b>		
Each Call Completed in Home Exchange	0	0
Minutes of Use in Home Exchange	0	0
Each Call Completed in EAS Area	\$ .0100	0
Minutes of Use in EAS Exchanges	\$ .0180	0
<b>**Usage Rates--Business</b>		
Each Call Completed in Home	0	0
Minutes of Use in Home Exchange	\$ .0093	0
Each Call Completed in EAS Area	\$ .0145	0
Minutes of Use in EAS Exchanges	\$ .0180	0

Usage rates are discounted by 50% from 9:00pm to 8:00am Monday through Friday, all day Saturday and Sunday and certain holidays.

There are also various packages that are available through either exchange that may provide savings depending on your calling needs. Prices for other services are available upon request.

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Sincerely,

Karen Boswell  
Manager, Government and External Affairs  
109 E. Market Street  
Bloomington, IL 61701  
309-454-7803  
[Karen.boswell@ftr.com](mailto:Karen.boswell@ftr.com)

CC: Mr. Bud Green (by email)  
Mr. Russ Murray (by email)